

RESIDENT SERVICES

2023
Impact Report



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INTRODUCTION

Since 1993, Prospera has been empowering families by providing safe, high-quality, affordable housing with support services to those in need.

Our supportive housing provides a starting point for pursuing goals, fulfilling dreams, restoring spirit, and building self-endurance - all leading to a brighter outlook. Prospera is a proven business model that is continuously committed to providing high-quality housing.

Prospera's Resident Services programs are available to all residents of the property, and they provide resources, support, and assistance to any residents of the surrounding community who may be in need. Prospera's Resident Services Department comprises approximately 50 staff members, including services managers and regional service managers, a housing navigator, and an employment readiness program manager. These personnel have backgrounds in social work, counseling, or other human services fields. The Resident Services leadership team maintains a diligent commitment to continuous quality improvement and regularly comes together to assess the efficacy and consistency of programming and identify unique gaps/needs for each community. Additionally, leadership recognizes the importance of input from subject matter experts (residents), routinely conducting community needs assessments and surveys, and hosting community gatherings to obtain insights from residents regarding their needs.

Prospera's Resident Services Department is taking intentional steps toward addressing the internationally recognized focus on Non-Medical Drivers of Health (NMDOH), formerly Social Determinants of Health (SDOH). We address NMDOH's five broad categories: neighborhood/ environment, health and wellness, social and community engagement, education, and economic stability by providing thoughtfully designed, NMDOH-specific programming. These are distinctive efforts that Prospera is instituting, over and above minimum standards, purposefully with the vision to positively impact the overall quality of life and well-being of the residents and communities that we serve.

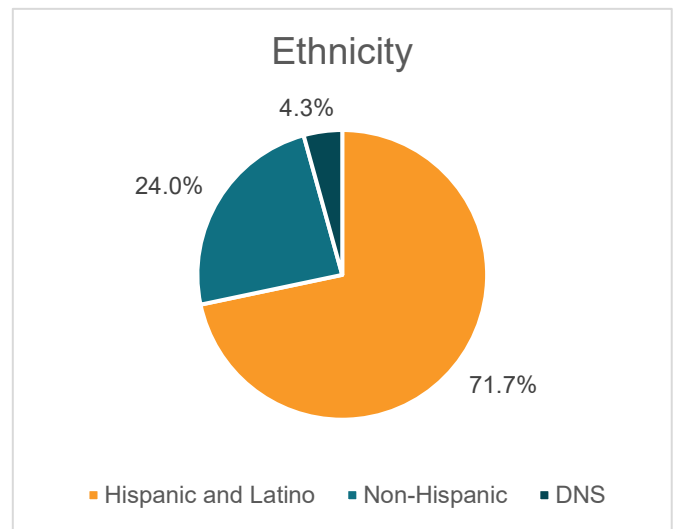
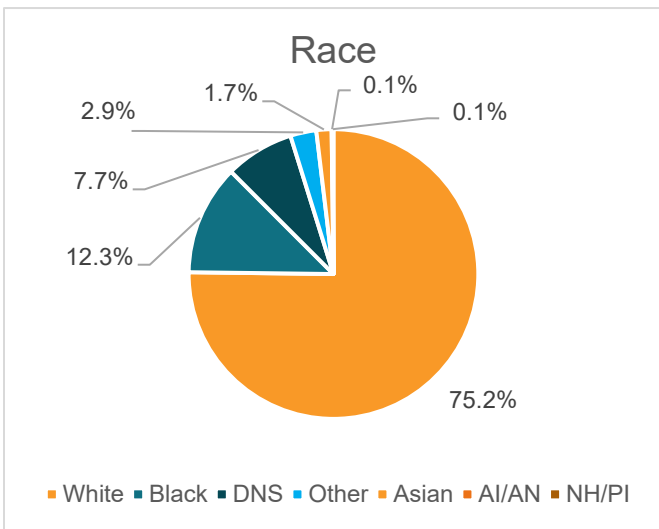
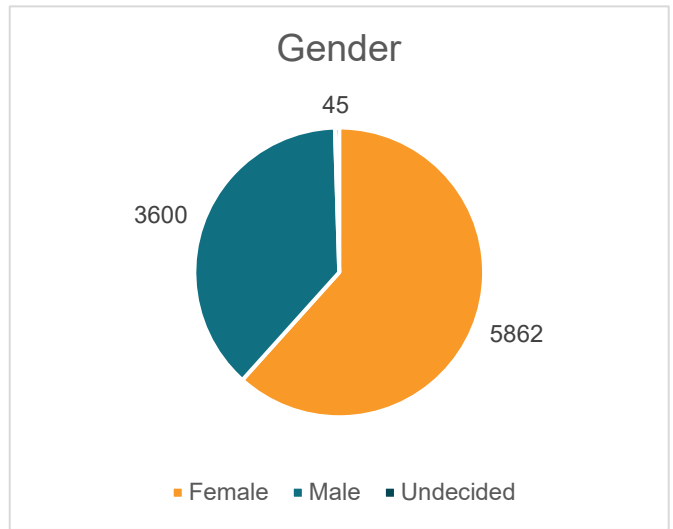
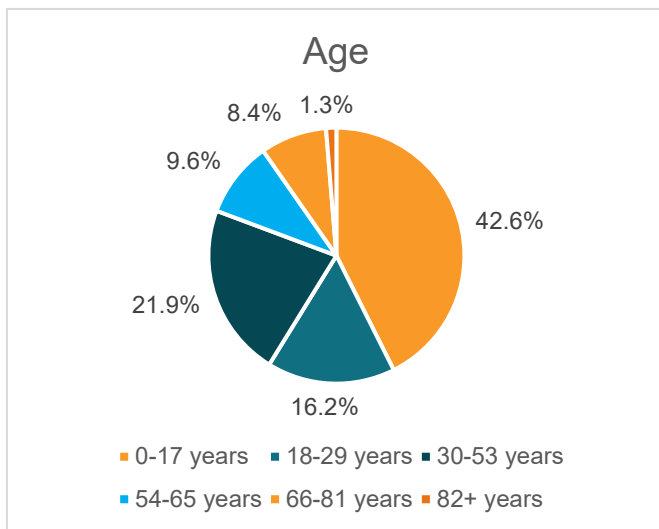
1. EXECUTIVE SUMMARY

During 2023, Prospera's Resident Services Department provided the following resources for residents living across South Texas:

- Assisted **612 low-income families** with over \$334,398 in rental and utility financial assistance to maintain safe, secure housing and reduce potential eviction.
- Our employment readiness program provided **1,911 unduplicated Adult Education services** and **285 one-on-one Employment Readiness counseling sessions**, as well as access to workforce training sessions and educational opportunities (GED and ESL classes), to create more robust economic stability for Prospera residents, families, and the surrounding communities. Our efforts resulted in **36 (64% increase from the previous year) individuals** obtaining permanent employment.
- Provided **over 35,500 meals, produce boxes, and other food resources** to **4,665 unduplicated individuals**, promoting health and wellness and addressing food insecurity concerns.
- Performed **over 16,000 wellness checks** and outreach services to monitor residents' and community members' health, safety, and welfare.
- Offered higher education prep sessions for college and trade schools to **over 100 individuals** (youth ages 14-18 and their parents) to help improve youth development and educational opportunities for the future generation.
- **Provided 6,813 sessions of after-school programs** or scholastic tutoring sessions across the Prospera portfolio to **over 500 youth residents**.
- Provided housing Navigation services for unstably housed members identified by **three** separate Managed Care Organizations. Received **218 referrals**, made **112 permanent housing placements**, conducted ongoing **support with 170 members**, and made **over 1,600 contacts** to ensure safe and stable housing.
- In conjunction with our Managed Care Organization partners, we provided one-on-one, comprehensive, and holistic outreach to **over 1000 members/residents**, focusing on positively impacting health outcomes and non-medical Drivers of Health (NMDOH) factors.

2. DEMOGRAPHICS

Prospera serves low-income residents living at/near a Prospera apartment community. Overall, Prospera’s constituency across Central and South Texas serves the following demographics:



AI/AN: American Indian/Alaskan Native
NH/PI: Native Hawaiian/ Pacific Islander
DNS: Did not specify

Four thousand fifty of our residents are 17 years old and younger.

3. NON-MEDICAL DRIVERS OF HEALTH

Over the past six years, Resident Services leadership has made concerted efforts to create long-term impacts and outcomes by evolving programming and services emphasizing Non-Medical Drivers of Health (NMDOH). NMDOH are the social and environmental conditions in which people are born, live, work, play, and age that impact health outcomes and quality of life. These non-medical factors exist outside the traditional healthcare system and directly affect health equity and quality of life by shaping the conditions of people's daily lives. NMDOH factors have significantly impacted health outcomes more than traditional healthcare systems.

Below are some, but not all, NMDOH-focused programs and services offered by Prospera.

Adult & Youth Education

- After School Programs
- English as a Second Language (ESL)
- GED/High School Equivalency Classes
- Literacy Programs
- Higher Education Exploration Events
- Educational BINGO
- Home/Life Skills Training
- Arts/Music/Cultural Programs & Activities
- Basic Computer Training
- Youth Field Trips

Community Engagement

- Community Beautification & Gardening
- Community Garage Sales
- Crisis Intervention
- Holiday Parties
- Interpreter Services
- Marches/Parades/Cultural Events
- National Night Out
- Notary Services
- Seasonal Social Events
- Senior Silver Field Trips

Economic Stability

- Applications for Services
- Budget Classes
- Employment Readiness Programs
- Eviction Prevention Assistance
- Financial Literacy Classes
- Food Distributions & Emergency Pantries
- Fraud & Scam Prevention Classes
- Job Fairs
- Rent & Utility Assistance Programs
- Transportation Assistance

Health & Wellness

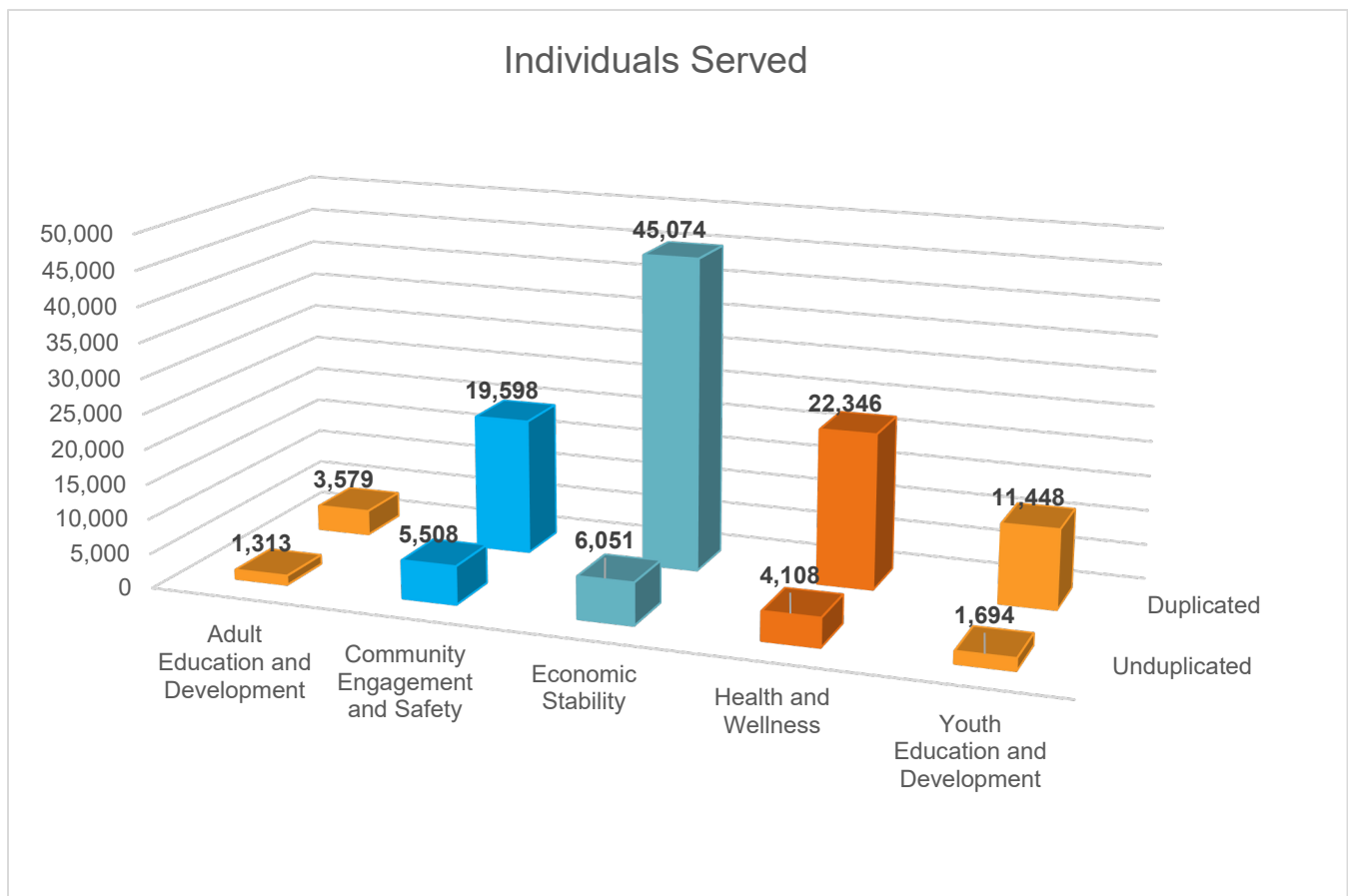
- Benefits Applications
- Exercise Classes
- Fall Prevention Classes
- Health Fairs
- Mobile Health Units
- Nutritional Education
- Onsite Immunization Clinics
- Programs with MCOs
- Senior Chair & Band Classes
- Walking Clubs

Neighborhood/Environment

- Community Rooms
- Computer Labs & Classrooms
- Fitness Centers
- Greenspaces
- Housing Navigation
- Playgrounds
- Pools
- Resident Assessments
- Safe Homes
- Secure Properties

4. IMPACTS

Prospera provided services in the following areas: Adult Education and Development, Community Engagement and Safety, Economic Stability, Health and Wellness, and Youth Education and Development. The graph below highlights the number of **unduplicated vs. duplicated individuals** accessing services for the calendar year.



*Neighborhood/Environment is not reflected within the data, as we provide safe, high-quality, affordable housing to all Prospera properties.

**Unduplicated counts an individual one time, no matter how many services were utilized within a category.

***Duplicated counts an individual every time they utilize a service within a category.

Prospera's commitment continues beyond the sticks and bricks of a place to live; we strive to enrich and preserve the quality of life for residents and surrounding communities by offering diverse and site-specific support services.

5. MANAGED CARE ORGANIZATION SUMMARY

In alignment with Prospera's strategic goals to increase capacity, cultivate financial strength, achieve operational excellence, and center our work around core values, our programs and projects with Managed Care Organizations are enhancing our ability to address all these critical strategic points. Managed Care contracts and ancillary funding yielded over \$1.7MIL in revenue during 2023. This funding has allowed Prospera to sustain and grow a vibrant and impactful Resident Services presence in the communities we serve, demonstrating our commitment to improving lives and building communities.

Superior HealthPlan - In partnership with physical and behavioral health service coordination and Health Effectiveness Data and Information Set specialists, provided one-on-one, holistic outreach to 768 member/residents, with a focus on positively impacting health outcomes, Non-Medical Drivers of Health (MNDOH) factors and housing insecurity.

- **STAR+PLUS:** 291 adult residents who are either elderly, experience severe mental illness, and/or are diagnosed with intellectual or developmental disabilities
- **STAR-KIDS:** 45 youth residents experiencing severe mental illness, intellectual and developmental disabilities, and/or dealing with critical medical conditions
- **STAR & CHIP:** 404 very low-income youth, pregnant women and new mothers
- **Housing Navigation:** Received and assessed 28 new referrals and procured safe, secure, affordable housing for 21 members

Molina Healthcare of Texas—Delivered Housing Navigation assistance to Molina STAR+PLUS members in Bexar County who were identified as being at risk for or currently homeless.

- Received and assessed 41 new referrals
- Procured safe, secure housing for 31 members
- Processed nearly \$21,000 in funding to assist members with obtaining or maintaining housing

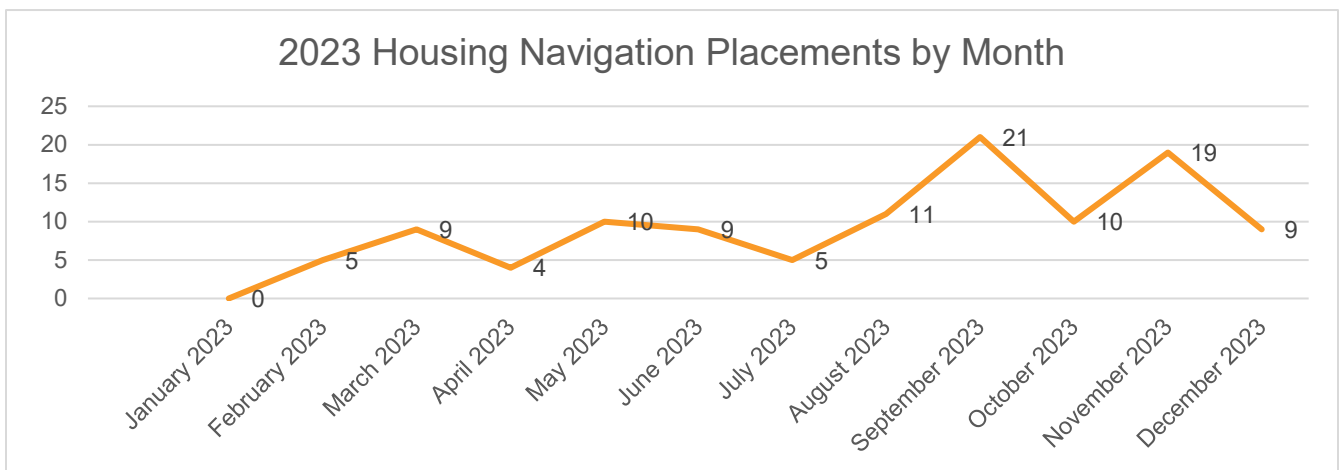
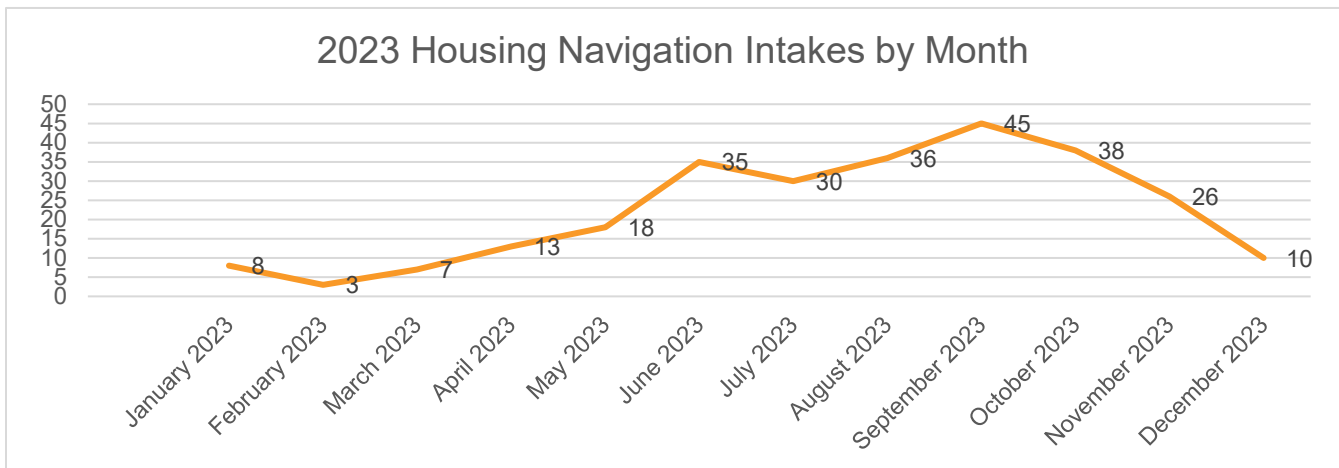
Anthem/Amerigroup (Wellpoint) - Delivered virtual Tele-Housing Navigation assistance to Amerigroup members throughout Texas who were identified as at-risk for or currently homeless.

- Received 200 new referrals
- Procured safe, secure housing for 60 members
- Processed over \$35,000 in funding to assist members with obtaining or maintaining housing

With support from the Episcopal Health Foundation and through the research efforts of the UTHealth Houston School of Public Health, a study was launched to assess the efficacy of Prospera's collaboration with Superior HealthPlan and their STAR+PLUS member population. Initial results from this study were released in December 2022, with major findings including a 56% lower rate of emergency department/urgent care visits and \$2,061 less prescription spend for STAR+PLUS members residing on 12 Prospera properties.

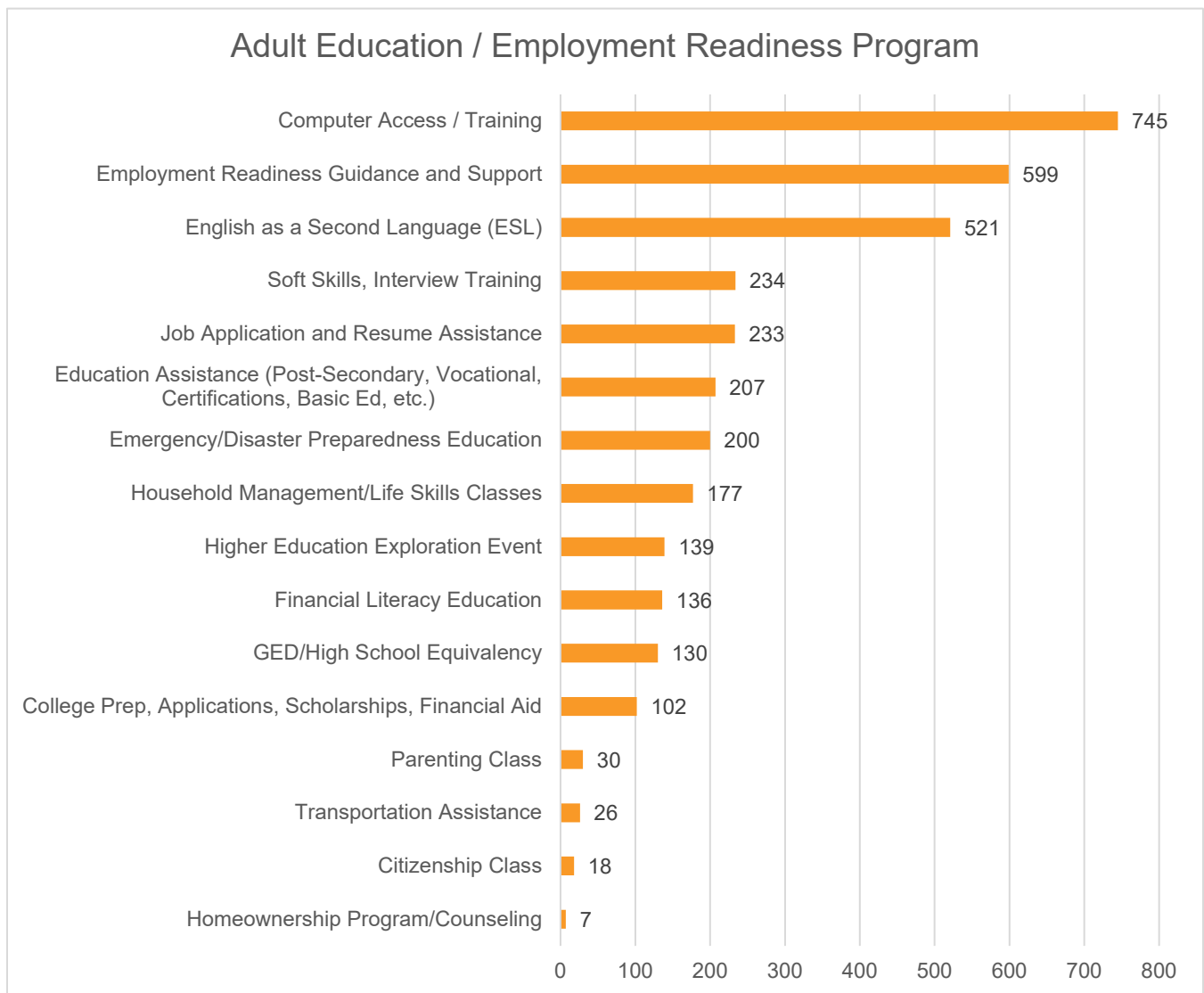
6. HOUSING NAVIGATION

Building upon decades of experience in affordable housing and NMDOH-focused support services, in 2021, Prospera expanded our scope to include a Housing Navigation team that works throughout Texas to help MCO members find safe, stable, affordable housing solutions. Housing Navigation can be challenging due to lack of availability, financial constraints, criminal history, or legal concerns; however, Prospera's Housing Navigators work diligently to alleviate barriers and maximize opportunities to obtain stable, long-term housing for Medicaid members. 2023 proved to be the most successful year thus far in our Housing Navigation program, providing services for unstably housed members identified by three separate Managed Care Organizations. Prospera's Housing Navigation team received 269 new referrals, made 112 permanent housing placements, conducted ongoing support with 170 members, and made over 2,100 contacts to ensure safe and stable housing.



7. ADULT EDUCATION & DEVELOPMENT

For adult residents, we provide adult education courses (English as a Second language, etc.) and an employment readiness program to help begin or improve professional careers toward economic stability. Our Employment Readiness program assists individuals toward gainful employment, creates changed behavior through financial literacy, assists with high-school/GED completion, and assists with higher education enrollments. We have seen success in our program at our properties, with 599 individuals receiving employment readiness. The most requested services were computer access and training, ESL, and Interview Training. We continue to see growth in participation in this program across our locations.



8. MEET YVETTE

Yvette has been living at Guild Park Apartments since 2016; she is a single mom to two boys and one girl. Yvette first contacted Monica Fernandez, Prospera's Program Manager of Employment Readiness, in 2021. Yvette wanted information about the Learning Exchange Platform, a free online program offered at all Prospera properties. The Learning Exchange is an excellent resource for computer classes, financial literacy classes, vocational orientation, GED, work ethics, skills to succeed, and more. Yvette informed Monica that she was in the middle of enrolling with the San Antonio Police Academy. Still, she was searching for additional resources to help advance her career.

As Yvette was going through the process for the Police Academy, her father fell sick and ended up in the hospital. Yvette's father encouraged her to continue with the academy and to do her best. She pushed through to ensure she did everything possible to pass the Police Academy requirements. Yvette took the test and waited for the results, thinking about her dad in the back of her head. Yvette only had her dad to raise her and her siblings. Results came back, and Yvette had failed the test by one point and now had to figure out what career path to take; she recalled that Monica had previously assisted her a few months prior, so she reached out.

Yvette knew her career path would change due to the circumstances and that change would be difficult. Failure was not something Yvette thought would be part of her story. She had to rethink and find a way to succeed. She knew that with her family's support and Monica's assistance, she would find away. Yvette pondered going into the medical field after her dad's hospitalization. Yvette remembered all the staff caring for her dad and admired their work. She believed this career would be a good choice but worried about her children. She needed childcare if she would take on a medical program.

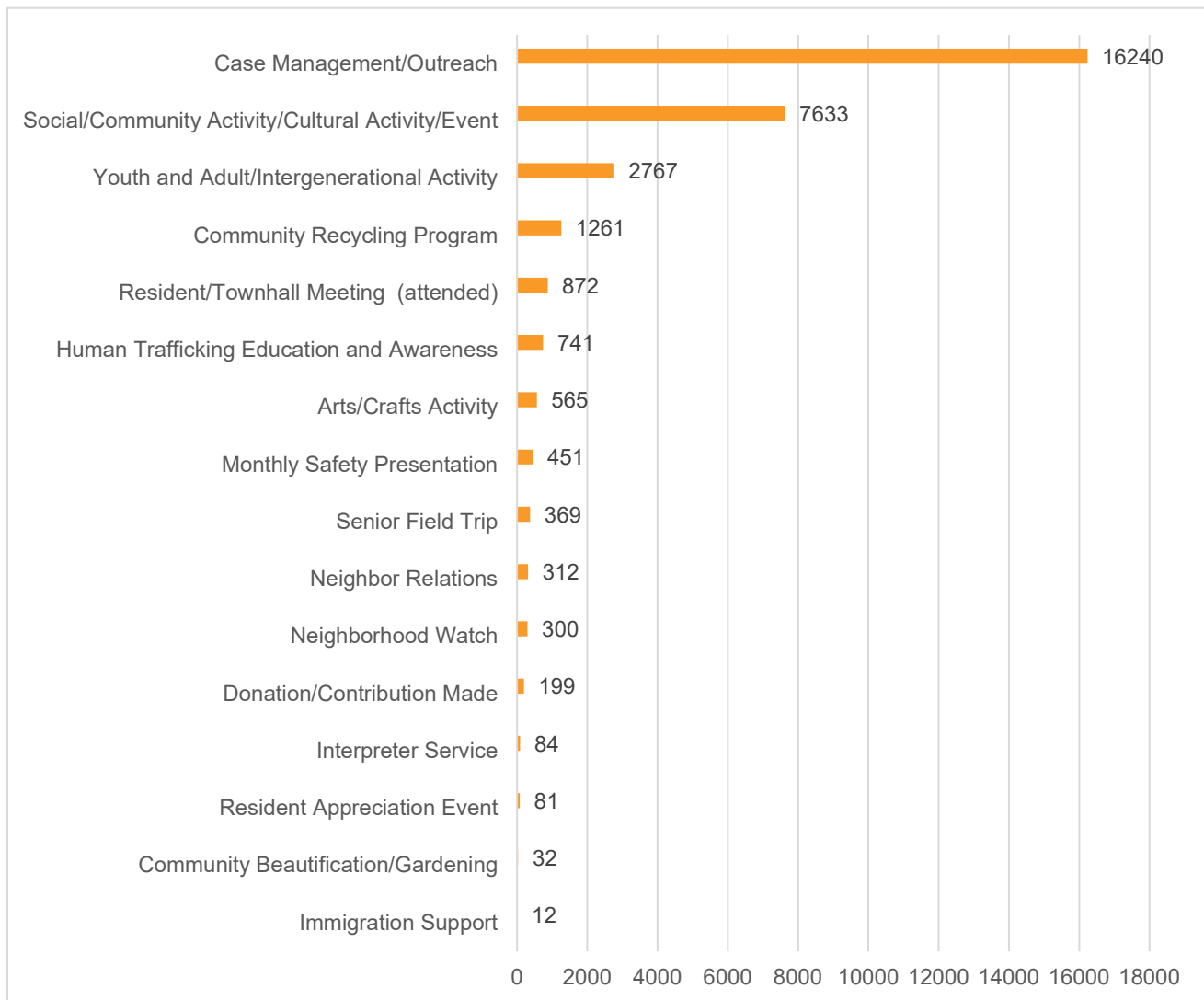
Monica coordinated an interview with one of Prospera's partners, Project Quest. Project Quest is a non-profit organization that has built a skills training program in healthcare, advanced manufacturing, IT, or cybersecurity careers with wrap-around services, including rental assistance, scholarships, job interview prep, funds for tuition, books, and more. Yvette continued the process with Project Quest while caring for her father. Her dad continued to be her number one supporter, but unfortunately, he passed away at the end of 2022. Yvette knew her father wanted her to excel and follow her dreams. That was the motivation she needed to follow through with her choice to pursue this career; she reconnected with Project Quest again through Monica at the beginning of 2023.

Yvette has officially started her career as a medical assistant. She is working her internship and has a balanced home and work life. Yvette would say this to others in a similar situation: "Stop being comfortable with your current situation. And be ok to get out of your comfort zone. If it does not challenge you, it doesn't change you. You have to want to strive for the best for yourself and the little eyes you have watching you. Be ok with failing; just get back up and try again."



9. COMMUNITY ENGAGEMENT

Prospera provides Community/Social Engagement and Safety programs through the following services: outreach, neighbor relations, cultural events, senior field trips, arts/craft activities, interpreter services, neighborhood watch, Aunt Bertha referrals, educational presentations, town hall meetings, immigration support, gardening, appreciation events, fire safety, and community service education.



10. MEET EVARISTO

During a property walk, the Services Manager encountered one of the Senior Residents tending to the property community garden. Mr. Evaristo Vallejo kindly shared some ripe tomatoes he had discovered in the garden over the weekend. Evaristo decided to pick the vegetables and share them with his neighboring residents and the Services Manager as a gesture of kindness. Evaristo, who had previously expressed feelings of loneliness and depression, found solace in the garden. Evaristo's appreciation for the community garden and the services provided by Prospera is a testament to the positive impact we strive to make.

Harrison Manor Apartments, in a collaborative effort, initiated a community garden. This space, which includes gardening beds, tools, and seeds, provides shade for residents to gather and connect. The initiative, managed by a dedicated team of resident volunteers, was made possible with the help of a grant from the Valley Baptist Legacy Foundation (VBLF), a key partner in our community initiatives. VBLF invests in and catalyzes ideas, partnerships, medical education, research, and programs that improve the Rio Grande Valley's health and quality of life. Evaristo, a testament to the success of this initiative, also participates in Harrison Manor pantry distributions. This bi-weekly project, resulting from our collective efforts, has provided food security to 964 households, partly funded by VBLF.

Inspired by the garden, Evaristo's enthusiasm was contagious. He asked the Services Manager for additional seeds to plant vegetables, a request that was met with encouragement and support. The Manager recognized Evaristo's budding passion and gave him a bag of mixed vegetable seeds and art supplies, fostering his other interests. This



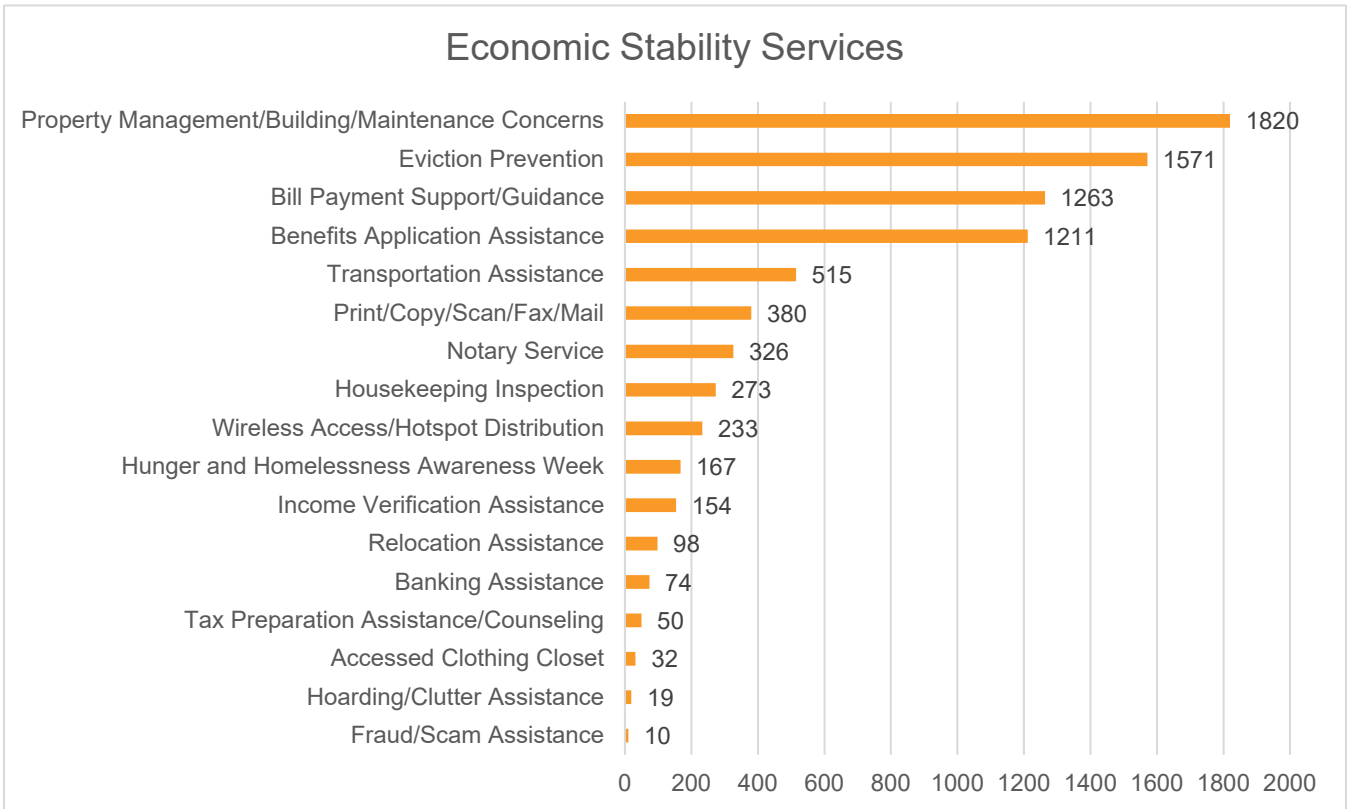
small act of compassion significantly brightened his day and overall well-being, underscoring the profound effects of community initiatives like the garden. Evaristo's empowerment and personal growth journey, fueled by the garden, inspires us all. He also participates in Harrison Manor pantry distributions, which VBLF partly funds, further extending the ripple effect of his involvement.

Evaristo stated that friends and church members who visited his home enjoyed seeing him active with the garden bed. His circle of friends has been so supportive that they have donated the pink flowers for him to plant. He has found motivation to stay active by even painting the garden bed and continuously nurturing it. The garden area has even created a sense of community. When Evaristo works in the garden, neighbors sit on their chairs outside, which makes for conversation and bonding. Evaristo stated, "Espero poder cuidar mis plantas todos los días. Cuando florecen, sé que estoy haciendo algo bien". "I look forward to caring for my plants daily. When they bloom, I know I'm doing something right."

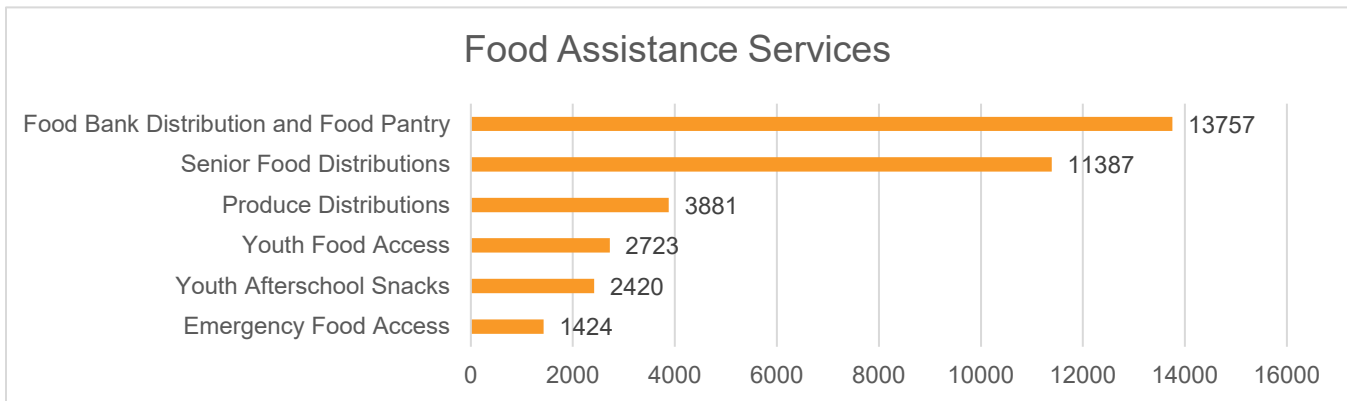


11. ECONOMIC STABILITY

Prospera provides many economic stability services aimed at providing participants with the ability to sustain, obtain, and maintain. Economic stability begins in safe, secure housing, and Prospera continues to shift to help residents meet and address their needs. Below are examples of services that are regularly provided.



Prospera saw another year of tremendous need for food support, including non-perishable and hygiene items. In many of our rural communities, Prospera emerged as a vital community resource, often providing critical food assistance to surrounding community members living near our Prospera locations. Key partnerships, generous grants, and Prospera’s desire to create better communities drove these efforts.



12. MEET ANTHONY



Anthony is a former resident of Montebella Point Apartments. We introduced him to the Prospera family and discussed his experience living in a Prospera community early last year. When asked about his plans at the end of the interview, Anthony expressed his desire to help others like Prospera had helped him. However, we were unaware of what was next for Anthony. Since we last spoke, he has made significant progress, works as a construction company's lead supervisor, and is a proud homeowner.

When talking with him, we reflected on all the resources that had to fall into place for him to build his successful life. He remembers going through the application process at Montabella. Anthony was still determining if Montabella would be his future home because he didn't think such a lovely place would accept a voucher. With assistance from the Montabella Team, Anthony's VA case managers, and the Prospera compliance team, they collaborated to help Anthony get into his home

at Montabella. Having a place to call home was the first step to making Anthony feel he was on the right track.

Shortly after moving in, he took up a temporary job. Unfortunately, he contracted COVID-19. During this time, Prospera's Services Department extended its help to him by providing rental, utility, and food assistance and referrals. He also applied for SNAP benefits to gain additional support. Thanks to this aid, he managed his bills and saved some money. Eventually, he used his savings to buy a car, eliminating his dependence on public transportation and a bike to commute to work. He could explore more job opportunities with better transportation, which was crucial to securing success.

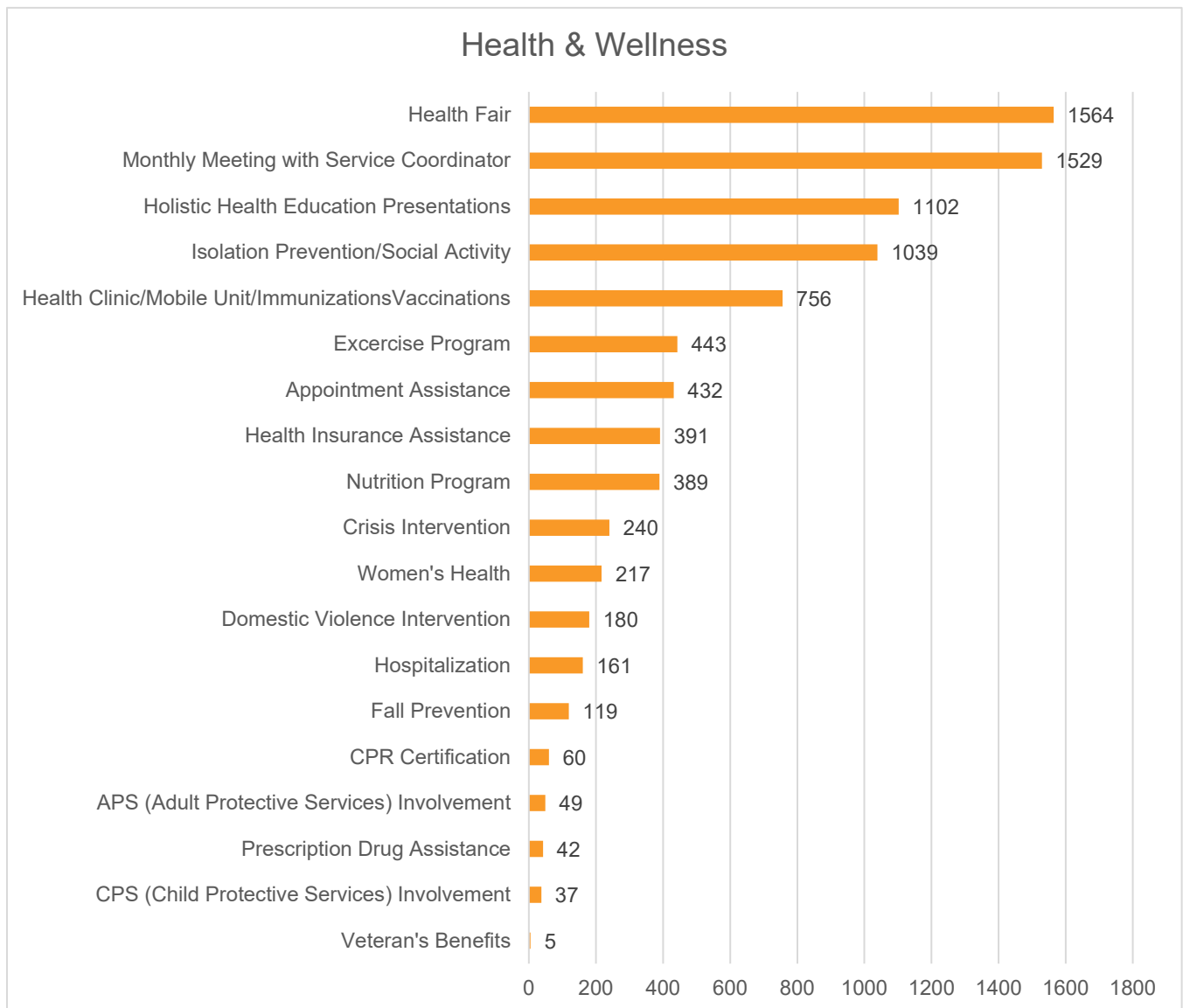
The last step in his journey was working as a laborer at a construction company in New Braunfels. He quickly worked his way up the ranks and started receiving steady pay. At this point, he decided to call the SNAP benefits office and request removal from the program. He believed that others needed the program's assistance more than he did. He continued to pay it forward by helping others in need. Anthony states, "I thank God for Prospera and the Resident Services program."

By the end of 2023, he decided to leave the Prospera Family and buy a house. With the help of the Services Manager, he received guidance on purchasing a home and was connected with a realtor for information. The realtor assisted him in navigating the process, ensured his VA benefits were utilized, and connected him with a trusted lender. Living with Prospera allowed him to restart his life, save money, participate in community events, and have peace of mind. The aid he received from Prospera was instrumental in securing the future he always envisioned for himself. He is incredibly grateful to Prospera and will always hold a special place in his heart for the organization.



13. HEALTH & WELLNESS

Prospera actively engages with local managed care organizations to address residents' health/wellness concerns, aiming to reduce emergency room visits and inpatient hospital stays and increase preventative health behaviors (annual wellness checks, immunizations, etc.). Prospera provides regularly scheduled wellness outreach to residents with case management and supportive follow-up to ensure residents are getting their health/wellness needs met, such as health insurance, medical appointments, and benefits application assistance. Prospera provides annual health fairs to educate residents about healthy lifestyle practices. We provide nutrition and healthy living classes onsite. An onsite food pantry with both perishable and non-perishable food and hygiene items and a fitness center are provided at most locations. We aim to increase mental and physical wellness awareness, behavioral health resources, and medical/benefits information.



14. MEET GENEVA

After residing at the Arbors at West Avenue (AWA) since 2017, Geneva and her family relocated to La Risa Apartments (LRA) in July 2023. Geneva lives with her partner, their one-year-old son, her 15-year-old brother, whom she adopted and raised since he was a child, and her partner's son, who frequently visits the home.

AWA was the first Prospera property she lived on, and she wanted to be fully involved with her community as soon as possible, so she contacted Prospera's Resident Services staff. Geneva and her family immediately got engaged with the services provided on the property, including food bank distributions, fall events, winter events, spring events, Elf Louise sign-up, health fairs, the after-school program, and community meetings.

During this time, a pilot program with Superior HealthPlan was introduced at 12 Prospera properties. This new partnership connected Prospera's services with those of a managed care organization (MCO). With this partnership, Prospera's on-site Services Manager (SM) and a Superior HealthPlan Service Coordinator (SC) worked together to provide one-on-one outreach to members, the goal being to positively impact health outcomes and non-medical drivers of health (NMDOH) factors. AWA was one of the 12 properties, and she elected to participate.

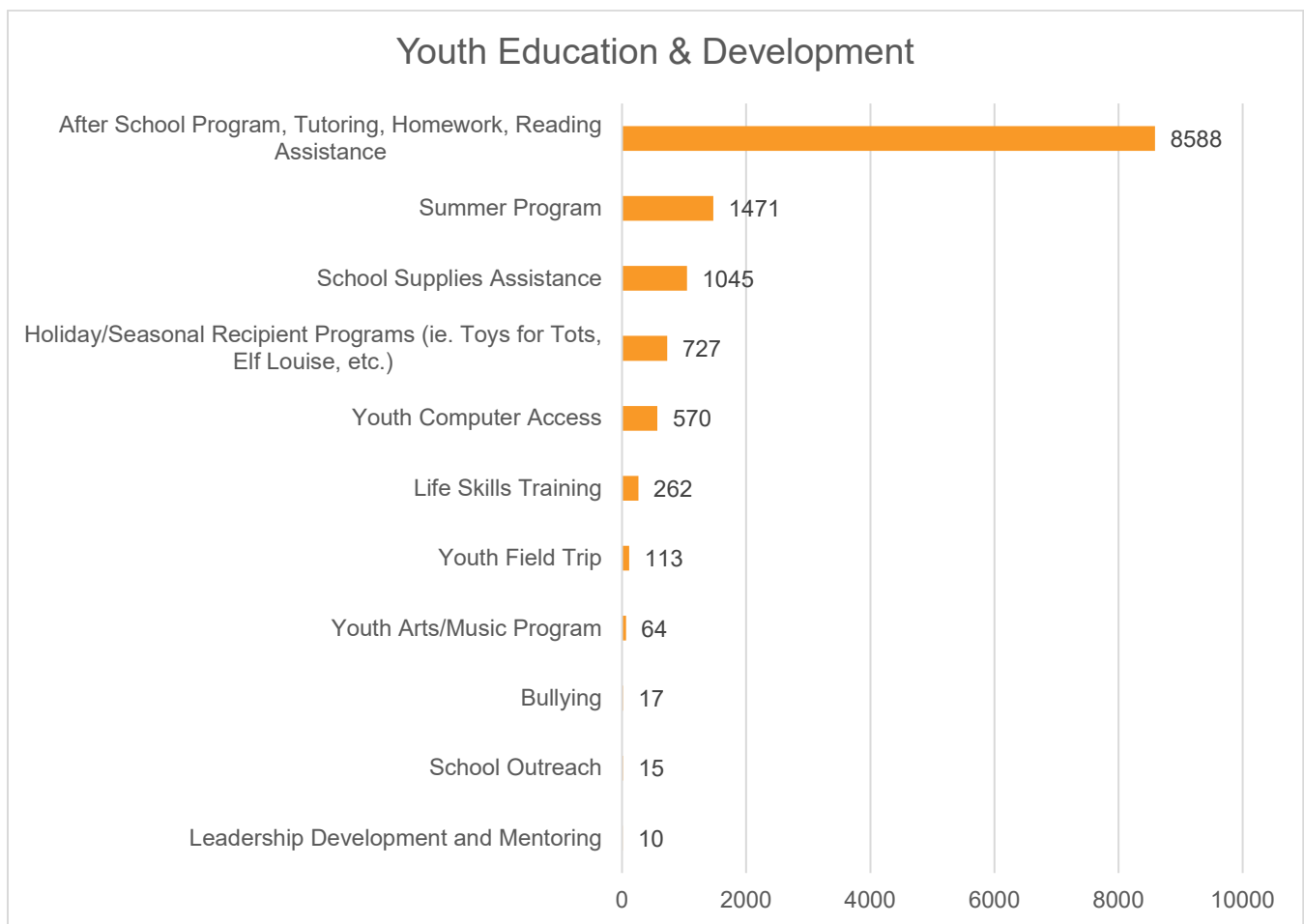


As a result of the one-on-one outreach with the SM and SC, Geneva achieved successful outcomes and improvement with a health condition that had plagued her for many years. She was able to have focused and personal assistance with her health and wellness needs. Geneva states, "I am so thankful to my Services Manager and her connection to the Service Coordinator; I felt like a human receiving human help.... I do not like calling the 1-800 numbers and hoping to get the correct assistance I need." She was able to obtain answers quickly to ensure that her health did not decline, and she no longer resorted to Emergency Room visits to have her needs addressed. Despite the move, Geneva continues to be a part of the program and has the support of an SM and SC at LRA.

With support from the Episcopal Health Foundation and through the research efforts of the UT Health School of Public Health, the collaboration between Superior HealthPlan and Prospera was analyzed. The research showed that after implementing the program at the Prospera sites, the Superior HealthPlan group spent \$2,061 less and had a 56% lower emergency department/urgent care visits rate. Overall, this research indicates that the collaboration between Superior HealthPlan and Prospera successfully reduced healthcare costs and positively affected health outcomes.

15. YOUTH DEVELOPMENT & EDUCATION

Prospera’s Youth Development and Education program focuses on creating a better tomorrow for today’s youth. Prospera realizes that youths’ pursuits towards higher education begin not at the high-school level but earlier in a youth’s academic career. We provide year-round afterschool programming to both onsite and community youth residents. During the afterschool program, we provide scholastic tutoring, homework help, arts/craft activities, wellness check-ins, and snacks. Prospera also provides out-of-school programming that ranges from overnight summer camping, onsite water safety/swim lessons (where applicable), youth empowerment week, and other activities that keep young minds active.



For the older youth (high-school age), we provide year-round higher educational events that include but are not limited to higher education exploration events, college preparedness workshops, assistance with studying for ACT and SAT, how to write a college application, how to apply for funding for college or trade/vocational school and career assessments. These programs are supported through generous regional funders such as local private and corporate foundations.

16. MEET ANGIE

Angie resides with her parents and a younger sibling. She is a senior high school student who has attended Prospera's Higher Education Event (HEE) for the last two years. Prospera endeavors to expose high school students in our communities to higher education possibilities each fall.

Prospera invites and transports youth to tour local universities and experience the campus firsthand each year. This group visited UT Health SA, the University of Texas at San Antonio (UTSA), and Café College. At UT Health SA, the group had the opportunity to learn about the five schools of study available. They then split into smaller groups and rotated between three stations. At these stations, they learned about career opportunities in rehabilitation modalities, had hands-on experience sewing a suture in the suturing lab, and gained insights into nutrition and diabetes.

Prospera's HR Generalist, a recent UTSA graduate, and the Employment Readiness Program Manager (ERPM) were not just participants at the event but also pivotal roles in its success. The HR Generalist's comprehensive tour of the UTSA campus, filled with valuable information and trivia, enhanced the students' experience. The ERPM's presentation at Café College about financial aid opportunities and college acceptance was essential. Their contributions were instrumental in the event's success, and their dedication to the students' futures is commendable. Their efforts reflect Prospera's commitment to our community's youth.

Angie's journey from the event to her enrollment in the Surgical Technician Program at St. Phillips College is a testament to the impact of Prospera's HEE. She reconnected with the ERPM at the event, who gave her crucial information on how to apply for the FAFSA. After the event, Angie and the ERPM met to complete the FAFSA application. Her determination paid off when she was approved, and she could explore the available programs, specifically in the medical field. Now, she is enrolled in the Surgical Technician Program. Angie's success story is a testament to the impact of Prospera's HEE, and she expressed her gratitude to Prospera for offering such a transformative opportunity.



When asked how she became interested in the medical field, Angie explained that she had surgery when she was eight. This experience, though initially daunting, ignited a profound passion for the medical profession. While in the hospital, she was deeply moved by the attentive care of the personnel: "Nurses and doctors kept coming into my room at all hours of the night and day to make sure I was cared for. I always wanted to be like them and help people get well." This early exposure to the medical field and the compassionate care she received during her recovery inspired her to pursue a healthcare career.

According to Prospera's internal survey models, the HEE profoundly impacted the participants. Their understanding of the difference between a scholarship, a grant, or a loan to help pay for college increased by 15%. More significantly, their ability to apply for college/university/trade school improved by 32%. These statistics underscore the importance and effectiveness of Prospera's educational initiatives and reassure the audience about the quality of the programs.



17. THANK YOU

Prospera would like to thank all our supporters and partners who allow us to continuously assist our residents and community members. With everyone's help, we can continue providing safe, high-quality, affordable housing with supportive services to those in need.

By providing a **one-time gift**, your donation will go towards continuing programs and services to help youth and adult residents living at or near a Prospera apartment community. **Prospera is not just for the onsite residents; we believe in supporting the community in which we live.** We want to be a part of the solution to helping all lower-income communities become healthier and more productive.

What your gift can do now and throughout the year:

\$50 for transportation/bus voucher for one resident.

\$75 for one month of educational supplies for one after-school program.

\$100 for one-month supplies of food and snacks for the youth after-school program.

\$150 for restocking one onsite food pantry for a month to help families with food insecurities.

\$200 for warmth and electricity (utilities) in a family of four's home for one month.

\$250 towards resident medical emergency fund (broken eyewear, broken dentures, medications, etc.)

\$300 for college preparedness study materials at our Higher Education Exploration events.

\$350 for transportation for senior residents to attend a local cultural event.

\$400 for back-to-school backpacks and supplies for youth at one apartment community.

\$500 for safe and secure housing (eviction prevention) for a family of four for one month.

\$750 for a new computer at a community learning center.

\$1,000 for students' transportation to local universities, colleges, and vocational sites.

There are three convenient ways to donate: Take a picture of the QR code, click the Donate / Volunteer link, or use the postal system.



[Donate / Volunteer | Prospera Housing Community Services \(prosperahcs.org\)](https://prosperahcs.org)

Paying by Check? Checks payable to Prospera HCS, memo line: Resident Services. Please donate to Prospera Housing Community Services, 3419 Nacogdoches Road, San Antonio, Texas, 78217-3377.