



RESTORING COMMUNITIES

2022 Annual Impact Report



SERVING OUR COMMUNITY

An Overview

Who We Are

Since 1993, Prospera has been empowering families by providing safe, high-quality, affordable housing with support services to those in need.

Our supportive housing provides a starting point for pursuing goals, fulfilling dreams, restoring spirit, and building self-endurance — all leading to a brighter outlook.

What We're Doing

Prospera's programs are available to all Prospera residents, and to any residents of the surrounding community who may be in need.

These are distinctive efforts that Prospera is instituting, over and above minimum standards, to positively impact the overall quality of life and well-being of the residents and communities that we serve.

During and coming out of the COVID-19 pandemic, Prospera saw a tremendous increase in the need for all resources, from maintaining safe, secure housing and reducing potential evictions, to addressing food insecurity concerns.



Impact Measurements

Prospera is taking intentional steps toward addressing the internationally recognized **Non-Medical Drivers of Health (NMDOH)**, formerly known as **Social Determinants of Health (SDOH)**.

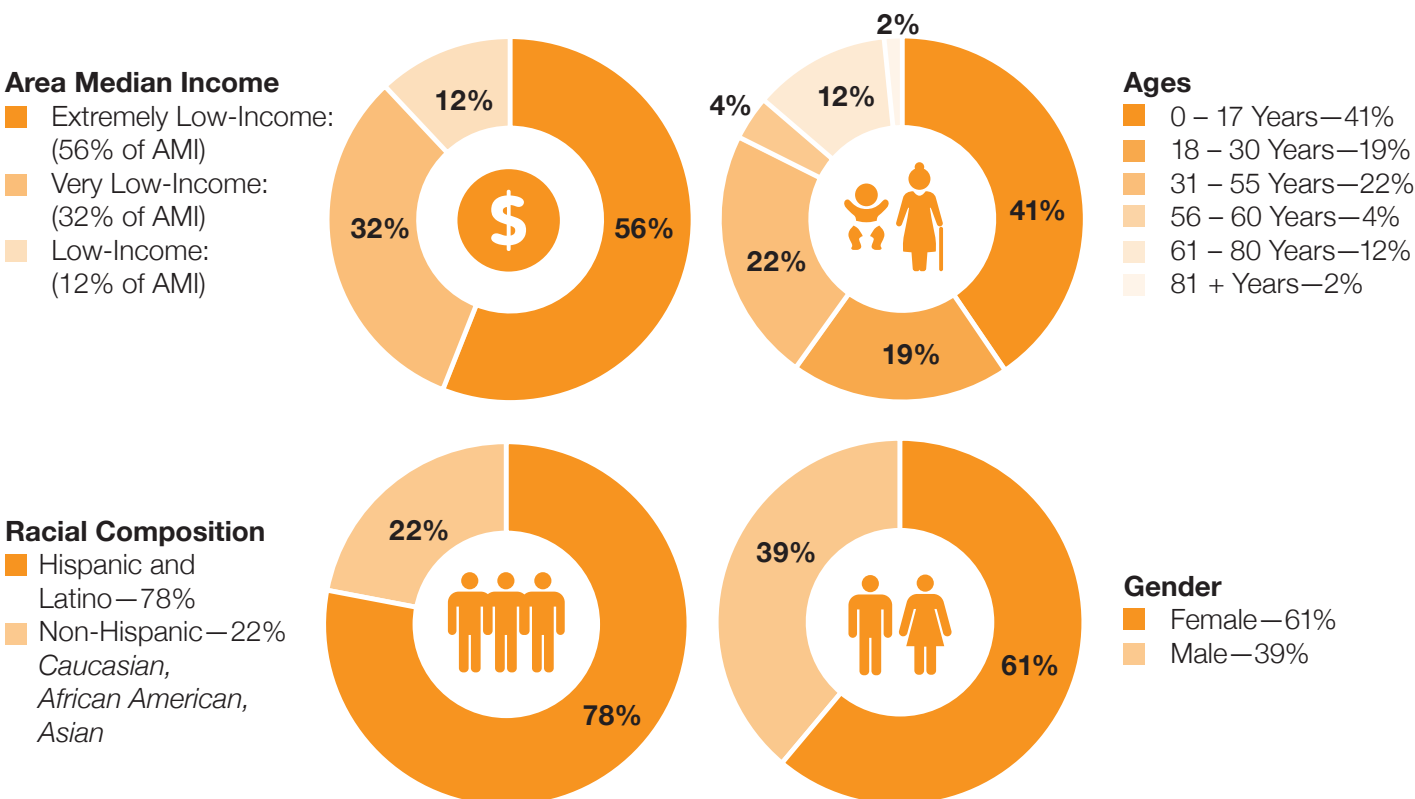
We address NMDOH's five broad categories: neighborhood/environment, health and wellness, social and community engagement, education, and economic stability by providing thoughtfully designed NMDOH-specific programming.

DEMOGRAPHICS

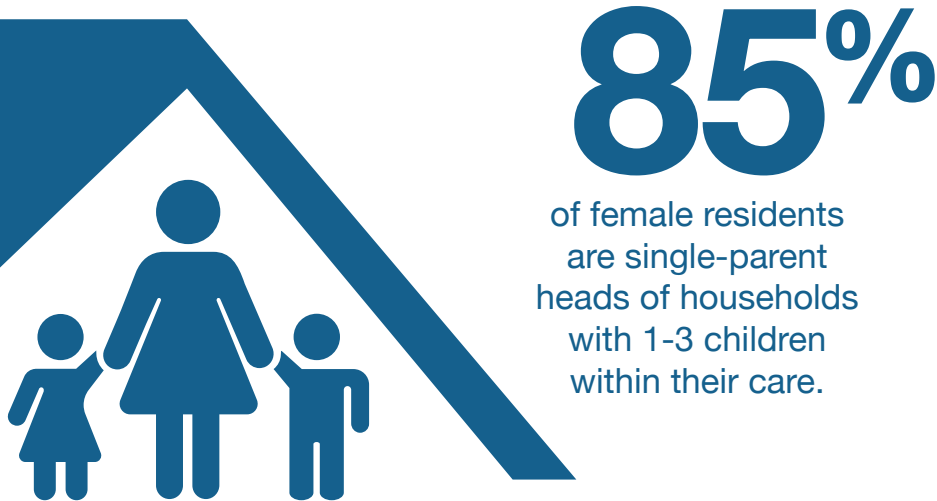
Who We Serve

Prospera served low-income residents living at and near our apartment communities.

Key demographics across Central and South Texas

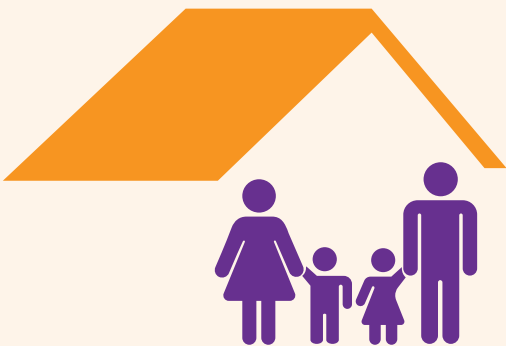


These percentages are based on total residents in 2022 (10,245).



What Our Residents are Facing

An important aspect of our impact is taking a broader look at the lives we're affecting and the people facing housing challenges.



Affordable Housing & Low-Income Renters:

Extremely low-income renters in the U.S. face a shortage of **7.3 million** affordable and available rental homes.

Profile of Extremely Low-Income Renters:

Most extremely low-income renters are either in the labor force, seniors, or have a disability.



35%
Labor Force



30%
Seniors



18%
Disability



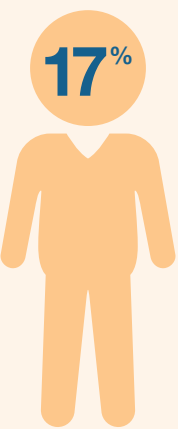
7%
Students

Disproportionate Impact on Marginalized Communities:

Black, Indigenous, and Latino households are disproportionately affected by the shortage of affordable housing, as opposed to White households.



Black
Non-Latino



American
Indian or
Alaska Native



Latino



White

Source: [https://nlhrc.org/gap?utm_source=NLHRC+All+Subscribers&utm_campaign=9b96f4c7b4-report_042122&utm_medium=email&utm_term=0_e090383b5e-9b96f4c7b4-293444466&ct=t\(report_042122\)\)](https://nlhrc.org/gap?utm_source=NLHRC+All+Subscribers&utm_campaign=9b96f4c7b4-report_042122&utm_medium=email&utm_term=0_e090383b5e-9b96f4c7b4-293444466&ct=t(report_042122)))

HIGHLIGHTS

From 2022

During 2022, Prospera served our community in outstanding ways, providing critical resources for residents living across Central and South Texas.



764

low-income families received a total of **\$377,450+** in rental and utility assistance.

1,722

unduplicated adult education services and **409** 1-on-1 employment readiness counseling sessions provided.

100

individuals received higher education prep sessions.



22

individuals obtained permanent employment.

65,000

produce boxes, and other food resources provided to **6,500+** individuals.

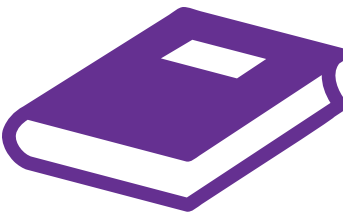


24,200

wellness checks and outreach services provided.

2,536

after-school services and scholastic tutoring sessions provided to over **330** youth residents.



Prospera performed housing navigation services for residents and members identified by two separate Managed Care Organizations.

We received 28 referrals, made eight permanent housing placements, conducted ongoing support for 52 individuals, and made nearly 400 contacts to ensure safe and stable housing.

In conjunction with our Managed Care Organization partners, **we provided 1-on-1, comprehensive, and holistic outreach to over 1,000 members/residents** with a focus on positively impacting health outcomes and NMDOH factors.



CASA DE MAÑANA APARTMENTS

CAMBRIAN EAST RIVERSIDE APARTMENTS

VILLAGE AT GREENWOOD APARTMENTS

VILLAGE AT
MCARDLE APARTMENTS

NEIGHBORHOOD AND ENVIRONMENT

As demand for support grows, continually developing and caring for properties across South Texas is key to how Prospera can offer affordable housing. In 2022, we made significant strides and established four new construction communities in Corpus Christi, Texas. All developments were awarded a 9% Low-Income Housing Tax Credit (LIHTC).

Other noteworthy accomplishments in Texas include finalizing the Arbors at West Avenue Apartments in San Antonio, and commencing the construction of Palms at Blucher Park Apartments in Corpus Christi. Ongoing initiatives include preserving and constructing the Country Club Village Apartments in San Antonio, revitalizing the Weslaco Village Apartments in Weslaco, and reconstructing the Rio Manor Apartments in Del Rio.

4 NEW 9% LIHTC CONSTRUCTION COMMUNITIES

1. Casa de Mañana Apartments, 99 units, Corpus Christi
2. Cambrian East Riverside Apartments, 65 units, Austin
3. Village at Greenwood Apartments, 69 units, Corpus Christi
4. Village at McArdle Apartments, 82 units, Corpus Christi



YOUTH DEVELOPMENT AND EDUCATION

For the youth in our communities, pursuits towards higher education don't start at the high-school level, but earlier in their academic careers. Prospera's youth development and education programs provide year-round after school services with scholastic tutoring, homework help, art activities, wellness check-ins, and snacks. Prospera also provides out-of-school programming that ranges from overnight summer camps to onsite water safety/swim lessons, and other activities that keep young minds active.



PROGRAMS IN ACTION: GABRIEL

Since 2019, Gabriel Duarte has been a resident of Cunningham Manor along with his parents and two siblings. In December 2022, Gabriel graduated with his GED certificate from the youth build program. He participated in the Careers and Coffee events sponsored by the City of Brownsville and IBC Bank to help build his career readiness and networking skills. After working at the Gladys Porter Zoo in Brownsville, he fulfilled his desire to enlist in the Army. He intends to use his veteran benefits to pursue a degree in Zoology.



4,400 YOUTH WELLNESS CHECKS



2,652 AFTER SCHOOL PROGRAM (TUTORING, HOMEWORK, READING, ETC.) ENROLLEES



2,055 YOUTH COMPUTER ACCESS USERS

PROGRAMS IN ACTION: BERNADETTE

Bernadette Robinson, a resident at Arbors at West Avenue, enrolled in the employment readiness program and began working on her GED at Alamo Colleges. After receiving her GED certificate, she needed help finding a job. The employment readiness program manager and Bernadette diligently worked on writing a resume and cover letter, practicing mock interviews, and applying to jobs online. Within two weeks, Bernadette accepted a job offer with a senior care living facility. The manger was also able to provide funds to purchase scrubs for work and to assist with transportation needs thanks to a Bank of America Economic Impact Grant.



ADULT EDUCATION

Prospera provides adult education courses and an employment readiness program to help begin or improve professional careers.

Our employment readiness program assists individuals toward gainful employment, creates changed behavior through financial literacy, and improves economic stability.



480

EDUCATION ASSISTANCE
(POST-SECONDARY, VOCATIONAL,
BASIC EDUCATION, ETC.) USERS



396

EMPLOYMENT READINESS GUIDANCE
AND SUPPORT USERS



157

CAREER EXPLORATION AND
JOB SEARCH ASSISTANCE USERS



COMMUNITY ENGAGEMENT AND SAFETY

Prospera offers programs focused on community, social engagement and safety. These programs foster interactions and social bonding within and across neighborhoods, generational gaps, and civic participation.

PROGRAMS IN ACTION: THE STERNEMANS

Since 2011, Shaun, Liza and their son Noah Stirneman have been a part of the Prospera community. They regularly use services available at the Fox Run Community Learning Center. Noah, an eighth grader on the autism spectrum, began attending the onsite after school program once a week. The resident services manager made concerted efforts to make Noah feel welcome with every visit. “It’s been amazing to watch Noah grow and become more confident,” said Tiff Rae, resident services manager. Weekly engagement gave Noah the opportunity to develop his social skills and self-confidence in a safe and nurturing environment.



12,235

SOCIAL COMMUNAL EVENTS AND ACTIVITIES



12,193

CASE MANAGEMENT AND OUTREACH ACTIVITIES



10,310

IN-PERSON WELLNESS AND HOME VISITS

ECONOMIC STABILITY

Prospera began robust eviction prevention assistance during the pandemic to keep families in safe, secure housing.

Once the pandemic subsided, many lower-income families struggled to regain their stability. Prospera continued to help residents meet and address their needs.

PROGRAMS IN ACTION: ANTHONY

Anthony Sequeria, a United States Air Force veteran and Prospera resident, participated in the veteran’s transitional residential rehabilitation program. Despite his successful career in the auto industry, he faced personal challenges that led to his incarceration. After he was released, a team of property, resident services, and compliance managers at Prospera collaborated with the Veterans Administration to help Anthony secure housing and begin a new chapter in his life. He is now a superintendent overseeing field operations at a construction company. Anthony expressed his gratitude, saying, “Prospera has been life-changing and had such an impact on my life. They truly help people.”



1,765

BENEFITS APPLICATIONS FILED



1,746

EVICTON PREVENTION SERVICES PROVIDED



1,533

BILL PAYMENT SUPPORT AND GUIDANCE SERVICES PROVIDED





HEALTH

AND WELLNESS

Prospera actively engages with local Managed Care Organizations to address residents’ health and wellness concerns. Our partnerships reduce emergency room visits and inpatient hospital stays, and increase preventative health behaviors such as annual wellness checks and immunizations.



FOOD

ASSISTANCE

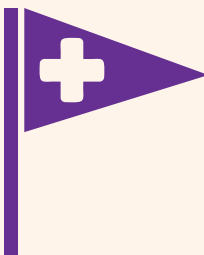
In many of our rural communities, Prospera emerged as a vital resource often providing critical food assistance to surrounding community members living near Prospera locations.



1,818 HEALTH INSURANCE ASSISTS



1,367 APPOINTMENT ASSISTS



1,355 HEALTH FAIR INTERACTIONS



23,684 YOUTH MEALS PROVIDED



11,906 FOOD BANK AND FOOD PANTRY DISTRIBUTIONS

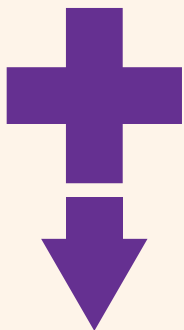


11,496 SENIOR FOOD DISTRIBUTIONS



PARTNERSHIP HIGHLIGHTS

With support from the Episcopal Health Foundation and through the research efforts of the UTHealth Houston School of Public Health, a study was launched to assess the efficacy of Prospera’s collaboration with Superior HealthPlan and their STAR+PLUS member population.



56% **DECREASE** in emergency department and urgent care visits.



\$2,061 **LESS WAS SPENT ON PRESCRIPTIONS** for Star Plus members residing at 12 Prospera properties.

Use the QR code, or **click here** to view the full report.



DONATIONS

Help Us Help More

When you give to Prospera, you can be confident your contribution is making real, lasting change in our community. Your continued support is a lifeline for many, providing vital resources in times of urgent need.

While our focus is on housing, helping our lower-income communities become healthier and more productive is part of our charge, too. Your gift can provide everything from transportation, to medical emergency funds, to college preparedness materials, because we believe in helping the community that we live in.

Use the QR code,
or **click here** to donate.



SPECIAL THANKS

Prospera would like to thank all our supporters and partners who allow us to continuously assist our residents and community members. With everyone's assistance, we can continue providing safe, high-quality, affordable housing with supportive services to those in need.



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